

### 3106 Parent Concerns/Grievance Policy

1. When a problem arises, students and/or their families are expected to discuss their questions or concerns with the appropriate staff member directly related to the issue. Likewise, staff members are to discuss any questions or concerns regarding student behavior in class with the student's parents/guardians.
2. If the matter is not resolved to the satisfaction of student or student's family either one or both parties may bring the matter to the Director for review/consideration. If the concern is not resolved to the satisfaction of both parties, either or both parties may bring the matter to the attention of the Maeser Board of Directors.
3. Maeser does not discriminate on the basis of sex in its educational programs or activities. If a parent or student has a Title IX complaint they may contact Maeser's Title IX Coordinator.

Approved 9 June 2020